



PATIENT INSTRUCTIONS FOR MRI SCANS

Today your doctor has ordered an MRI scan to further evaluate your condition. Please read and follow the instructions below to ensure a timely interpretation of your scan.

The scan will be scheduled to be done at the Lahey Outpatient Center in Danvers or Beverly Hospital

All insurances except for Medicare require a pre-authorization before your exam can be scheduled. Our office and /or the MRI center will obtain this authorization for you. Depending on the insurance this may take anywhere between 3-7 business days. Once we have the authorization you will receive a call from the MRI center to schedule your exam. Please do not schedule your appointment without knowing if the authorization has been completed. If you choose to schedule and complete this exam without the pre-authorization from your insurance company, you may be liable for the payment of this exam.

Workman's Compensation Claims may take slightly longer to be approved before you can have your scan done since we must send the information to your Workman's Compensation carrier. If you have any question regarding your Workman's Compensation claim, you can call our office and speak with Jess M. and she can help you.

If you do not hear from the MRI center in over 7 business days please call the office and we will investigate this. There are times that an insurance company will deny the request if this is the case you should receive a phone call from our office to discuss the next step.

You are responsible for scheduling your own exam. The MRI scheduling line is **(866) 674-0466**.

To receive results all patients must follow up 3-5 days after your MRI scan is completed. Please call the office and make your follow up appointment either once you know the date of your scan or after your scan has been completed at (978) 927-3040.

****MRI results will not be given over the phone unless specifically instructed by the physician.****