



## **Dear Patient:**

Thank you for placing your trust in us for your orthopedic care. We greatly appreciate the confidence that you have in our practice. Through consult and agreement with your treating specialist at this practice, you have elected to schedule a surgical procedure.

Costs for surgical procedures vary greatly and some insurances carry deductibles that are the responsibility of the patient to pay.

It is important that you understand what your financial responsibility is toward the cost of your surgical procedure. To that end, we will require a deposit for your elective surgical case equal to 50% of the allowable cost of your procedure per your insurance company guidelines. For some patients, depending on your insurance carrier and/or your individual deductible amounts, no deposit will be necessary. If this is the case, we will communicate this to you.

We will work with your insurance company to identify your estimated costs and we will then communicate to you what your estimated costs are expected to be and we will expect the deposit to be secured with our billing staff two weeks prior to your scheduled procedure. If your surgery is scheduled less than two weeks from the date that you elected to have the procedure, your deposit is due at the time that your surgery is booked.

For your convenience, you may make your deposit via credit card, cash or check.

When we receive payment for your surgical procedure from your insurance company, should there be any funds due back to you; they will be refunded to you immediately.

Questions and concerns may be directed to surgical scheduling, Nikki Lavoie or our Billing Manager, Jessica Mallon.

Sincerely,

**Coastal Orthopedics Associates**